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Ref : CSA-1005008
Date : 17 May 2010
To : All CX & KA Appointed Cargo Agents
From : Cathay Pacific Cargo / Dragonair Cargo - Cargo Sales Hong Kong
Subject : Statue Update – Iceland volcanic ash impact 17 MAY 2010

Dear Sir/Madam,

Status update - Iceland volcanic ash impact 17MAY 2010 13:30 (HKT, GMT+8)

Air-space and airports in the UK including MAN, LHR and AMS in Netherlands has been affected by volcanic ash drifting from Iceland.

For our scheduled freighter services into the UK and Netherlands, we will divert our operations to unaffected hubs in continental Europe if affected air-space is closed.

The situation remains fluid given the ongoing change of cloud dispersion and we will monitor closely to adapt our contingency plan accordingly.

European services affected so far:

Passenger Services

CX251/16May diverted to MAN ATA 0538L/17May
CX255/17May diverted to MAN ATA 0640L/17May
CX271/17May diverted to FRA ATA 0633L/17May
CX253/17May cancelled
CX257/18May cancelled

Freighter Services

CX039/16May HKG/DXB/AMS omitted MAN.

Should you have any enquiry, please feel free to contact us at CX ~ 2747-7222 or KA ~ 3193-2888.

Thank you for your kind attention.

Yours Sincerely,
Cathay Pacific Cargo/Dragonair Cargo

<<End Facsimile>>

KT//mlo