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Ref : CSA – 1004011
Date : 22 April 2010
To : All CX & KA Appointed Cargo Agents
From : Cathay Pacific Cargo / Dragonair Cargo – Cargo Sales Hong Kong
Subject: Status update – Iceland volcanic ash impact (Fifth)

Dear Sir/Madam,

Status update - Iceland volcanic ash impact (15:30/22April)

With European airports re-opening and operation recovery gathering pace, our current assessment is that all backlogs could be moved by next Monday.

As such, embargo would be withdrawn upon expiry of the current one at 12:00/26April (Monday). All scheduled services with standard allocations would be back to normal from then on, and new bookings would be accepted.

From now till Monday, we are working on expediting schedule recovery. Yet feasibility of each flight is subject to airport slots, resources constraints, passenger belly availability and backlog clearance for specific destinations.

At this point in time we are unable to confirm a definite plan on space availability to individual destinations within that period. However, we may be able to move certain shipment of urgent nature. Our sales team would be in contact when we have a clearer picture on available space.

Should you have any enquiry, please feel free to contact us at CX ~ 2747-7222 or KA ~ 3193-2888

Thank you for your kind attention.

Yours Sincerely,
Cathay Pacific Cargo/Dragonair Cargo

<<End Facsimile>>

ET/mlo