

Cathay Pacific Airways Limited

Cargo Sales Hong Kong
7/F, North Tower, Cathay Pacific City
8 Scenic Road, Hong Kong International Airport
Lantau, Hong Kong

Telephone : (852) 2747 7227

Fax : (852) 2753 5751

www.cathaypacificcargo.com

Ref : CSA – 1004009
Date : 21 April 2010
To : All CX & KA Appointed Cargo Agents
From : Cathay Pacific Cargo / Dragonair Cargo – Cargo Sales Hong Kong
Subject: Status update – Iceland volcanic ash impact (Third)

Dear Sir/Madam,

Status update - Iceland volcanic ash impact (12:00/21April)

Glad to report that situation is improving as the impact of the volcanic ash on European airports eased.

Our first European freighter operation would be CX067 departing HK at 20:25LT for Rome today (21April). First operation from Europe would be CX002 leaving Brussels at 16:50LT/21April.

We are working on schedule recovery, and expect to bring half of our European operation back to normal by Friday. Backlogs are anticipated to be cleared by early next week.

Shipment embargo for all European destination remains till **12:00LT/26April (Monday)**. We would actively review this arrangement. And should airport situation at Europe allows a faster schedule recovery we would advance acceptance of new bookings.

Should you have any enquiry, please feel free to contact us at CX ~ 2747-7222 or KA ~ 3193-2888

Thank you for your kind attention.

Yours Sincerely,
Cathay Pacific Cargo/Dragonair Cargo

<<End Facsimile>>

ET/mlo